



**LITTLE SUN**

WWW: [www.littlesun.com.au](http://www.littlesun.com.au) TEL: 03 9833 3889

## Return Authorization Form

### Customer Information

First Name:

Last Name:

School/Government Organization Name:

Position:

Tel:

Email:

Postal Address:

Suburb:

State:

Post Code:

### Faulty Information

Invoice Number	Product Code	Qty	Faulty Description (Please give detailed description, "faulty" is not acceptable)

### Terms and Conditions

1, Please insure products are thoroughly tested before returning. Products that are found to be "No Fault Found" will be returned to the sender and may incur a service fee. Goods are tested according to the fault description on the RA form. Other faults may not be detected as it is not possible to test every feature of every product. General testing is completed on each product returned when no specific fault is listed on the request. Items found not to be faulty will be returned. General fault descriptions such as "faulty", "not working" will be ignored and general testing only will be carried out.

2, Proper packing must be used for all goods returned, as warranty will be void if goods are damaged in transit;

3, All products purchased from Little Sun International are covered by a 1 year warranty;

4, Freight cost for the return of the goods is borne by the sender unless otherwise stated in the sale agreement or is part of the trading terms. Little Sun is responsible for the cost of freight for replacement goods.

5, Little Sun will not be responsible for warranty claims caused by physical damage, misuse, etc.

**Signature of applicant:**

**Date:**